This Monthly Brief contains visualizations of data gathered via the Amader Kotha Helpline. The charts and trends conveyed represent the nature and frequency of worker calls, usage of the Helpline among Alliance factories, and demographic information about workers who call the Helpline.

**KEY FINDINGS INCLUDE:**

- 2,137 calls were placed to Amader Kotha in June, for a total of 20,854 calls received from the inception of the program through June 30th, 2015.

- Most calls were received in the afternoon and evening hours, with a peak of 162 calls around 5pm.

- 238 substantive issues were shared with the Helpline from workers at Alliance factories this month. The most commonly-reported issues were related to compensation, non-factory fires and verbal abuse. Similar to this time last year, there were a number of worker concerns about not being adequately compensated in time for the Eid holiday, or that factory management seemed to be terminating workers to avoid paying holiday bonuses.

- 227 of the issues reported to Amader Kotha in June were non-urgent, while only 11 were urgent.

- General inquiries comprised 27% of issues this month, disregarding missed or test calls. The majority of these calls were Helpline inquires and factory policy inquiries.
• 71 Alliance factories were represented by workers calling with substantive issues, out of a total of 134 Alliance factories with workers who called for any reason.

• 92% of workers who called to report a substantive issue this month were comfortable sharing their name with the Helpline, but only 68% were willing to share their name with their factory.

• The majority of callers are male (68%), and at least 48% of callers are between the ages of 19 and 29, though more may be represented among those who did not disclose age. It is important to continue empowering women to express any concerns they may have.

• Only 21% of Helpline callers are willing/able to call from within their factory. It is worth considering whether this is due to workers’ lack of privacy, lack of phone service signal, or lack of access to mobile phones while in the factory.

• From December 2014 through June 2015, among Alliance factories where the Helpline has been launched, 183 (61%) employed workers who called with any issues, while 128 (43%) employed workers who called with substantive issues.

• 100% of urgent safety issues reported this month have already been resolved and closed, while only 3 out of 38 non-urgent safety and urgent non-safety cases have yet to be closed. The majority of pending cases pertain to non-urgent non-safety compensation issues.